

# 2022

# IMPACT REPORT

## CCSC: *Providing Hope and Stability*



In 2022, Christian Community Service Center saw the human cost of rising inflation as Houstonians struggled to pay an average of \$369\* more each month to buy the same goods and services they had in 2021—a significant burden for those living on the edge of poverty. Loyal support from our community and a return to pre-pandemic operations enabled CCSC to provide in-depth assistance and much-needed hope to those desperately trying to maintain their financial stability.

CCSC serves Houstonians in need through its Emergency Services, Youth Services, and Workforce programs. This year, the Emergency Services team safely returned to in-person operations allowing interviewers to take a deeper look at an individual's situation and find the most effective ways for CCSC to help. Our Clothing Room also reopened, offering those in crisis another means of stretching their limited resources; and five Food Fairs served 1,060 households with fresh produce, dairy products and groceries.

Our Back To School and Jingle Bell Express programs saw a return to pre-pandemic numbers of families served; Louise J. Moran Vision Care Program volunteers screened a record-high number of students; and the Back To School program made using its clothing vouchers easier by pivoting from a single vendor to providing gift cards redeemable online and at various vendors.

CCSC's Workforce program expanded its offerings with a volunteer Nurse Coach assisting participants with wellness education and

10 more computers in the JobNet Computer Lab to accommodate job seekers. The Professional Home Caregiver Training Program increased its student participation by 215% and Martha's Way began supporting its graduates with monthly workshops on topics ranging from tax preparation to readying children for school.

The design of the J. Dean Robinson Building continues to enable the Emergency Services team to better connect clients with Workforce training and coaching. The added space also allows us to hold workshops, graduations, resource fairs and hands-on vocational clinics, as well as invite community partners to talk about their complementary services.

"Our member churches, volunteers, partners and friends came together in 2022 to help CCSC keep families fed and in their homes while offering them job search assistance and vocational training so they might find steady employment," President & CEO Michelle Shonbeck said. "We are grateful, and those we serve are grateful."

\*Moody's Analytics 11/2022

***"CCSC's Caregiver class opened doors for me. I am now able to pay my bills and not stress."***

***- Laura C., a single mother of two boys and 2022 graduate of CCSC's Professional Home Caregiver Training Program.***

# How We Help



**BASIC NEEDS** CCSC provides crisis relief for people struggling to make ends meet. Our two locations at **Emergency Services-Central** and **Emergency Services-Southwest** offer food, clothing, hygiene items, and financial assistance for rent, utilities and limited medical needs.

**23,135**

Nutritious food packages were provided to households facing hunger and food insecurity.

**1,013**

Households received rent or utility assistance, helping clients avoid homelessness and substandard living conditions.

**1,196**

Households were provided with gently-used clothing.



**WORKFORCE PROGRAMS** CCSC equips job seekers to build financial stability and a brighter future. **JobNet** prepares motivated job seekers through classes and coaching. **Martha's Way** and the **Professional Home Caregiver Training Program** cultivate talented entrepreneurs through hands-on vocational training and business skills development.

**258**

Job seekers gained valuable skills through workshops, computer training, computer lab access and personalized job search assistance.

**161**

Entrepreneurs participated in a 42-hour residential housekeeping training program and 86% graduated; 108 job leads were shared with graduates.



**YOUTH SERVICES** CCSC supports the needs of vulnerable children and their families. **Back To School** promotes academic readiness and **Jingle Bell Express** addresses play, literacy and hunger. **The Louise J. Moran Vision Care Program** serves underprivileged students with vision screenings and glasses.

**6,326**

Students started the academic year with new school supplies and clothing.

**2,476**

Children received new toys and books for Christmas; 955 families received a grocery gift card to address hunger.

**184**

People received assistance for eyeglasses, dental services or prescription medications.

**5,603**

Pounds of fresh fruits and vegetables were harvested for clients from the CCSC Garden.

**63**

Aspiring home caregivers graduated from a 45+-hour training covering technical and communication skills and business development.

**75**

Clients pursued personalized strategies for success with CCSC's Career Coach or Financial Coach.

**2,575**

Students benefited from vision-screening services administered at their schools by CCSC volunteers.

**484**

Students were provided professional eye exams; 431 of those students received new prescription eyeglasses.

# How You Help

Since 1980, the unwavering commitment of CCSC's volunteer force and supporters has ensured the viability of CCSC's mission to help alleviate the effects of poverty in Houston.

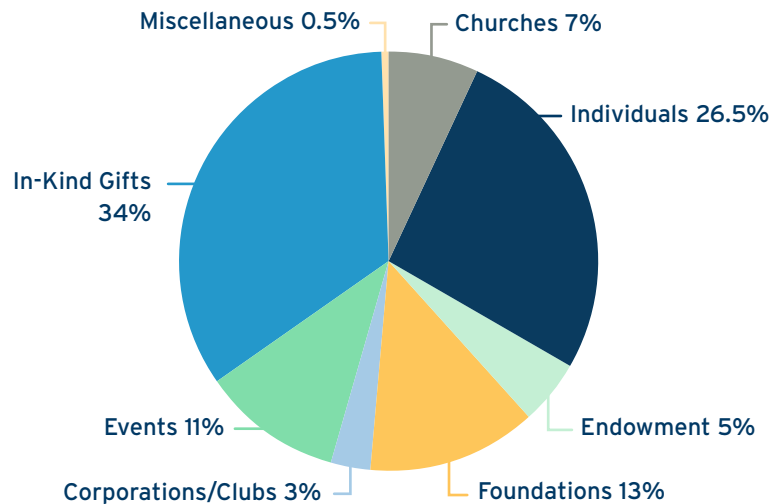


In 2022, **1,538** volunteers contributed **27,202** hours to CCSC for an estimated value of **\$765,478** in donated hours; **390** of those volunteers were involved in ongoing weekly or monthly roles.

CCSC donors and partners contributed generous funds and in-kind contributions in 2022 enabling CCSC to meet the widespread need in our community.

We are deeply grateful for our church partners, volunteers, donors and community partners who make the work of CCSC possible.

## 2022 Funding Sources



### AN INVESTMENT YOU CAN TRUST

Charity Navigator and Candid recognize CCSC as a top charity committed to financial responsibility, accountability and transparency.



**Christian Community Service Center**

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