

# ANNUAL REPORT

### Dear Friends,

It has been a difficult year for those living on the edge of poverty. In 2023, the need for CCSC's programs and services remained high as many Houstonians continued to face the long-term effects of lost pandemic wages, stagnant incomes, and rising grocery and rent prices. **But because of you, struggling families found much-needed help at CCSC.** 

### "Because of you, families can find compassionate help at CCSC when they need it most."

Created in 1980, CCSC was founded by six local churches to fulfill the Church's call to meet the immediate needs of people in crisis. Today, we are a coalition of 40 unique Christian churches, a dedicated staff, caring volunteers, and compassionate donors working together to serve our neighbors in need.

Because of you, this past year we provided 27% more food packages than pre-pandemic, illustrating the high level of need that still impacts our community. Your partnership empowered job seekers on their road to financial stability, and provided children school supplies, Christmas gifts and new eyeglasses through our Youth Services programs.

In 2023, we concentrated on using our Flex Room to host partner agencies to provide additional resources to our clients. We expanded the offerings of our Back To School program by adding a brand-new backpack and increasing the clothing gift card amount to help families facing rising costs. We enhanced our outreach with a new website and welcomed a new church to our coalition, Holy Rosary Catholic Church.

Many Houstonians are struggling to make ends meet, but because of you, families can find compassionate help at CCSC when they need it most. Thank you for lightening the load for men, women and children in need.



In Christ, Michelle Shonler Michelle Shonbeck

**On the cover:** Graduates of CCSC's Home Caregiver Training Program proudly show their graduation certificates. The Home Caregiver Training Program prepares participants to become nonmedical caregivers with the goal of increasing income and financial stability. "Taking care of the elderly is my passion and my heart," Jacqueline, second from right, said. "I'm grateful to be here. This is the beginning of a new journey."

CCSC's mission is to serve the poor, hungry, disabled and otherwise needy while respecting their religious, ethnic or cultural differences.



# **Our Services**

Clients access our three program areas to build brighter futures for their families:

### BASIC NEEDS

We provide crisis relief for people struggling to make ends meet. We offer food packages for those facing hunger, and financial assistance for rent, utilities, and basic medical needs at two Emergency Services locations in central and southwest Houston.

### **WORKFORCE DEVELOPMENT**

We equip individuals to build greater financial stability. JobNet prepares motivated job seekers through classes and coaching. Entrepreneurs receive hands-on vocational training through Martha's Way, a residential housekeeping training, and the Home Caregiver Training Program. Both programs equip participants to start their own businesses and increase family income.

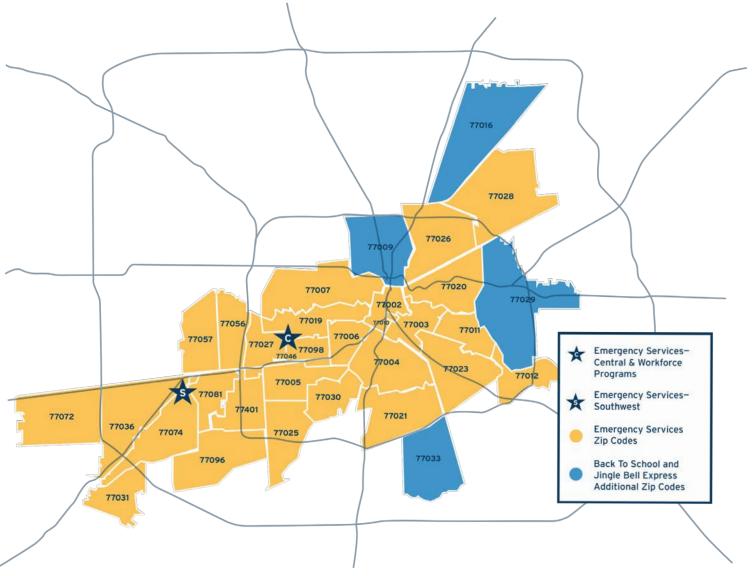
# YOUTH SERVICES

We support children and their families with new school supplies, backpacks and clothing through the Back To School program, and with Christmas toys, books and grocery gift cards at Jingle Bell Express. The Louise J. Moran Vision Care Program provides underserved students with vision screenings and brand-new glasses, increasing their enthusiasm and participation in the classroom.

#### **OUR SERVICE AREA**

CCSC's Basic Needs and Youth Services programs serve those living in a 33-zip code region,\* including some of the most vulnerable neighborhoods in Houston. Many families in our service area struggle to afford everyday expenses, and an unexpected crisis can be financially devastating.

In 2023, many Houstonians continued to face the long-term effects of lost pandemic wages, stagnant incomes, and rising grocery and rent prices. But because of you, men and women can access help for basic needs, resources for their children, and programs to build financial stability.



\*Our Workforce Development Program is not zip code restricted. During disasters such as extreme weather events or the COVID-19 pandemic, CCSC removes the zip code restriction for food packages in order to serve more families facing food insecurity.

### Meet Lorna

Lorna and her husband, Josue, are hardworking parents of two children, ages 8 and 11. Although finances were tight, their income sufficiently covered the family's expenses.

Then Josue unexpectedly lost his job as a maintenance supervisor, depriving the family of essential income. To make matters worse, Lorna also lost her job around the same time. Although Josue found a new, better-paying job a few months later, the weeks of lost wages had devastated the family's resources and resulted in several unpaid bills including rent. They were issued an eviction notice.

"We never thought this would happen to us. To our family," Lorna said. "I was really stressed. I was scared for my kids." She saw a flyer highlighting CCSC's services and decided to reach out for help.

Lorna scheduled an appointment with CCSC's Emergency Services program, which assists Houstonians who are temporarily unable to pay rent or utilities, or obtain basic medical needs. "I felt so relieved!" Lorna said, noting the kindness of CCSC's staff and volunteers. Lorna received assistance with her rent payment and obtained food and clothing to help her weather the impact of lost wages.

Now that Josue is working again, and thanks to CCSC supporters, Lorna is confident that her family will get back on even financial footing.

### "I was so relieved and happy to keep a roof over my children's heads."

"CCSC was a light in a dark tunnel. You showed us empathy," Lorna said. "Now, we still have a home. I was so relieved and happy to keep a roof over my children's heads."

Lorna and her family received an eviction notice after she and her husband, Josue, both unexpectedly lost their jobs. But because of you, Lorna and Josue were able to pay their rent and keep the family in their home.

# Volunteer Spotlight

### Meet Emily Griffin

When J. Dean Robinson founded CCSC in the late 1970s, he called on St. Luke's United Methodist Church member Emily Griffin to be a part of his vision for an organization that would help Houstonians in need. In those early years, Emily helped with anything needed for the new ministry to grow and expand. Eventually, she settled into interviewing Emergency Services clients and began volunteering every week.

"People come to CCSC hurting and in need. We can relieve some of their pain and give them hope."

Emergency Services interviewers use empathy and compassion to listen to clients as they share their stories of struggle. Emily's caring, calming nature put visitors at ease as she offered kindness, practical help, and hope for a better tomorrow. "People come to CCSC hurting and in need. We can relieve some of their pain and give them hope," Emily said.

Throughout her decades of service to CCSC, Emily was a member of the Board of Directors, strategic planning teams, and fundraising committees for the Azalea Gala. She is also a member of the CCSC Legacy Society, a group of donors who choose to leave a personal legacy by making a gift to CCSC in their will.

Emily no longer interviews Emergency Services clients, but her heart and passion for helping our neighbors in need remains strong. She recently sponsored CCSC's new Family Service Day, an event where families with young children gather together to work on a service project. Volunteers assembled hygiene kits for Emergency Services clients—continuing Emily's support of the program she served for many years.



Emily delights in the opportunity to introduce future generations to the value of community service. "Sponsoring the Family Service Day was a big full circle moment for me," Emily said. "I was given a great opportunity in the spring of 1978 to do something for someone besides my family and myself, and I want to share that opportunity with others."

**Photo:** Emily Griffin is one of CCSC's original volunteers. She served in various volunteer roles through the years, including many years interviewing clients in our Emergency Services program. Emily recently sponsored CCSC's new Family Service Day event, giving her an opportunity to inspire future generations with the value of community service.

# 2023 Impact

### With your support, CCSC helps meet the immediate needs of people in crisis.

#### **BASIC NEEDS**

#### 10,671

nutritious food packages were provided to families facing hunger.

#### 717

households received rent or utility assistance, helping clients avoid homelessness and poor living conditions.

#### 96.6%

of clients contacted reported that they were able to avoid eviction after receiving rental assistance.

#### 200

people received assistance obtaining eyeglasses, dental services or prescription medications.

#### 5,629

pounds of fresh fruits and vegetables were harvested for clients from the CCSC Garden.

#### WORKFORCE DEVELOPMENT 1

#### 487

job seekers gained valuable skills through workshops, training and personalized job search assistance.

#### 55

aspiring home caregivers completed a training course covering technical, communication, and business development skills.

#### 140

entrepreneurs participated in the Martha's Way residential housekeeping training program.

#### NT 144

clients pursued personalized strategies for success with a CCSC Career Coach.

#### **YOUTH SERVICES**

#### 4,071

students received new school supplies, backpacks and a clothing gift card for the new academic year through the Back To School program.

#### 564

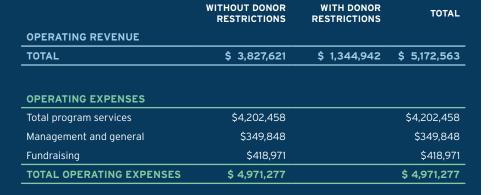
students received professional eye exams, and 513 students received new prescription glasses thanks to the Louise J. Moran Vision Care Program.

#### 2,464

children received new toys and books for Christmas, and 911 families received a grocery gift card to address hunger through the Jingle Bell Express program.



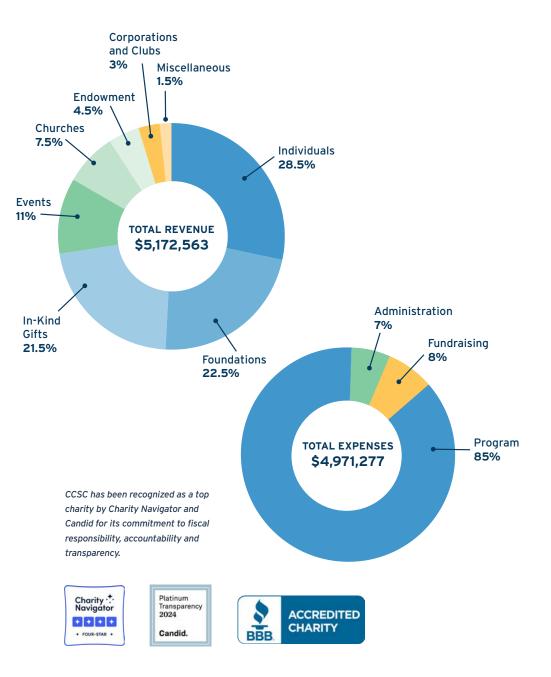
A father and son attend CCSC's Back To School event, which provides brand-new new school supplies, a backpack and a clothing gift card to students in pre-K through 12th grade.



NET ASSETS			
OPERATING CHANGES IN NET ASSETS	(\$288,669)	\$489,955	\$201,286
OTHER CHANGES IN NET ASSETS			
Contribution to Endowment	\$210,053	\$9,350	\$219,403
Endowment investment return	\$656,106	\$551,034	\$1,207,140
Endowment return distributed for operations	(\$127,143)	(\$108,484)	(\$235,627)
CHANGES IN NET ASSETS	\$450,347	\$941,855	\$1,392,202
Net assets, beginning of year	\$16,082,183	\$3,712,269	\$19,794,452
NET ASSETS, END OF YEAR	\$ 16,532,530	\$ 4,654,124	\$ 21,186,654

The figures above represent audited financials for Fiscal Year 2023, which ended December 31, 2023. To view CCSC's audited financial statements, visit ccschouston.org/annual-report-financials.

2023 Financials



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# Board & Church List

We are grateful to our Board of Directors and member church congregations for their passion, dedication and leadership to CCSC and its mission.

#### **2024 BOARD OF DIRECTORS**

#### **Board Chair**

Deacon Larry Vaclavik, St. Theresa Catholic Church

Judy Agee, St. Michael the Archangel Catholic Church Jeanie Arnold, River Oaks Baptist Church Nina Lambright, St. Philip Presbyterian Church Don Miller, The Church of St. John the Divine Manju Monga, St. Theresa Catholic Church Lana Peralta-Boutwell, Bellaire United Methodist Church Pastor Clint Reiff, Rice Temple Baptist Church Michelle Shonbeck, Christian Community Service Center Don Sinclair, St. Luke's United Methodist Church Nathan Wiker, Christ the King Lutheran Church Stacy Williams, Faith Lutheran Church

# CCSC'S MEMBER CHURCHES, A COALITION UNITED IN SERVICE

Bellaire United Methodist Church **Bering Drive Church of Christ Bethany Christian Church** Christ the King Lutheran Church ChristChurch Presbyterian The Church of St. John the Divine **Covenant Church** Faith Lutheran Church First Christian Church First Lutheran Church First Seventh Day Baptist Church Grace United Church of Christ Holy Ghost Catholic Church Holy Rosary Catholic Church Houston International Seventh-day Adventist Church **Kindred Church** Mosaic Village Church **Pilgrim Lutheran Church Rice Temple Baptist Church River Oaks Baptist Church** Sharpstown Baptist Church

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## CCSC 2023 Donors

Serving children and families who face difficult situations is only possible because of our community of supporters. Each gift sends critical help to those in need, exactly when families need it most.

#### HONOR (\$100,000+)

CCSC Memorial Endowment Griffith Charitable Trust The Hamill Foundation Estate of Helen Hudspeth Flores Judith and Roderick Lide The W. T. & Louise J. Moran Foundation Lexie White and Jason Dunahoe

#### GLORIFY (\$50,000+)

Agee Family Foundation Albert and Margaret Alkek Foundation Bank of America The Crain Foundation Vivian L. Smith Foundation Lynn and Jonathan Stevens Raye G. White

#### **EXULT** (\$25,000+)

Bixby Family Foundation Francis and Thomas Callahan Melinda and Jay Chernosky Cockrell Family Fund The Elkins Foundation Susan and Robert Estill Gene Graham J. Weldon Granger Martha and Henry Keeth KWS Foundation O'Shea Family Foundation Judy and Henry Sauer, Jr. Jane and Charles Szalkowski Clark and Charlene Thompson Foundation United Way of Greater Houston Kathy & Rick Walton Charitable Foundation Susan and Edward Zinni

#### HALLELUJAH (\$10,000+)

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CCSC Legacy Society members have included Christian Community Service Center in their legacy plans through a bequest or gift in their will. Legacy gifts make a significant impact on CCSC and its mission to alleviate the effects of poverty for generations to come.

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We would love to host you at our building for a tour. You will see our programs in action and learn more about how CCSC helps those in need. **Give us a call at 713-961-3993** to set up a tour.

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CCSC is powered by its volunteers. In 2023, 1,681 volunteers contributed 29,971 hours to distribute food, interview clients in need of financial assistance, teach employment programs, and more. Email volunteer@ccschouston.org and make a difference in the lives of Houstonians needing help.

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We pledge diligent stewardship of the generous financial gifts that you, our donors and partners, make to improve the lives of Houston's most vulnerable. Your gifts make it possible for individuals to receive help when they need it most and set families onto a path toward financial stability. We invite you to give to CCSC and help our neighbors in need.

You can make a gift today at ccschouston.org/give or by mailing a check to CCSC, P.O. Box 27924, Houston, TX 77227.





CCSC's mission is to serve the poor, hungry, disabled and otherwise needy while respecting their religious, ethnic or cultural differences.

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