

# 2024

# IMPACT REPORT

## CCSC: *Helping Families Move Forward*



In 2024, the derecho and Hurricane Beryl blew through Houston and the pocketbooks of Houstonians living on the edge of poverty.

Following these severe weather events, low-income wage earners, seniors, and those on disability or facing financial crises found themselves up against not only a higher cost of living but the daunting task of trying to make rent and pay bills when they'd lost income, all the food in their refrigerators, or had damage to their homes or cars.

Those living in poverty are disproportionately affected by more than weather events. Each day we see families with a car repair or medical bill that has left them unable to pay rent or buy enough food. CCSC's Emergency Services programs served 8% more people this year than last, providing them with food, rent or utility assistance, clothing, and emergency dental and prescription aid—35% of those we served were children. To further offset high grocery prices, 6,417 pounds of fresh produce were distributed from our Garden and 88,503 pounds of food were distributed through our nine community Food Fairs.

Weathering financial storms is only possible with adequate wages and savings. CCSC's Workforce Development Program improves participant income levels through personalized coaching, computer classes, workshops, trainings, and skills classes that assist job seekers. Workforce Development served 27% more clients in 2024 and 82% of its career coaching graduates increased their incomes within three months of graduation.

Our vocational training programs, Martha's Way (residential housekeeping) and the Home Caregiver Training Program, graduated 199 new entrepreneurs this year. Martha's Way partnered with the St. Austin Center to provide this popular training to residents of the East End.

Our Back To School program outfitted 4,093 underserved children with school supplies; Jingle Bell Express brought Christmas joy to 2,673 children; and the Louise J. Moran Vision Care Program administered vision screenings to 2,544 children and glasses to 520 vision-impaired students. These Youth Services programs free up funds families can use for food, bills or rent.

"CCSC's mission to help alleviate the effects of daily poverty is accomplished through the support of our volunteers, partners, donors, and 40 member churches, including our newest, Mosaic Village Church," President & CEO Michelle Shonbeck said. "Thank you for keeping families fed and in their homes and providing brighter financial futures through job search assistance and training."

*"This food makes such a difference in our home, it's a blessing to have well-balanced meals. I so appreciate it."*

- Angela S., a CCSC Emergency Services client and mother recovering from surgery.

# How We Help



**BASIC NEEDS** CCSC provides crisis relief for people struggling to make ends meet. Our two locations, **Emergency Services-Central** and **Emergency Services-Southwest**, offer food, clothing, hygiene items, and financial assistance for rent, utilities and limited medical needs.

**11,482**

Nutritious 5-day food packages were provided to households facing hunger and food insecurity.

**716**

Households received rent or utility assistance, helping clients avoid homelessness and substandard living conditions; 65% of follow-up calls were successful and 98% of those contacted reported improved living situations, avoiding utility disconnection or eviction.

**2,779**

Households were provided with gently used clothing.

**234**

People received assistance obtaining prescription eyeglasses, emergency dental services or essential medications.

**6,417**

Pounds of fresh fruits and vegetables were harvested for clients from the CCSC Garden.



**WORKFORCE DEVELOPMENT PROGRAMS** CCSC equips job seekers with professional skills to build brighter futures. **JobNet** prepares motivated job seekers through classes and coaching. **Martha's Way** and the **Home Caregiver Training Program** cultivate talented entrepreneurs through hands-on vocational training and business skills development.

**458**

Job seekers gained valuable skills through workshops, computer training, computer lab access, and personalized job search assistance.

**57**

Aspiring home caregivers participated in a 45-hour training covering technical, communication and business development skills; 81% graduated and 32 job leads were shared with graduates.

**178**

Entrepreneurs participated in a 42-hour residential housekeeping training program; 86% graduated and 144 job leads were shared with graduates.

**223**

Clients pursued personalized employment and financial strategies for success with CCSC's career coaches.



**YOUTH SERVICES** supports the needs of vulnerable children and their families. **Back To School** promotes academic readiness and **Jingle Bell Express** addresses play, literacy and hunger. The **Louise J. Moran Vision Care Program** serves underprivileged students with vision screenings and glasses.

**4,093**

Students started the academic year with new school supplies, backpacks and clothing.

**2,544**

Students benefited from vision screening services administered at their schools by CCSC volunteers.

**2,673**

Children received new toys and books for Christmas; 1,050 families received a grocery gift card to address hunger.

**558**

Students were provided professional eye exams; 520 of those students received new prescription eyeglasses.

# How You Help

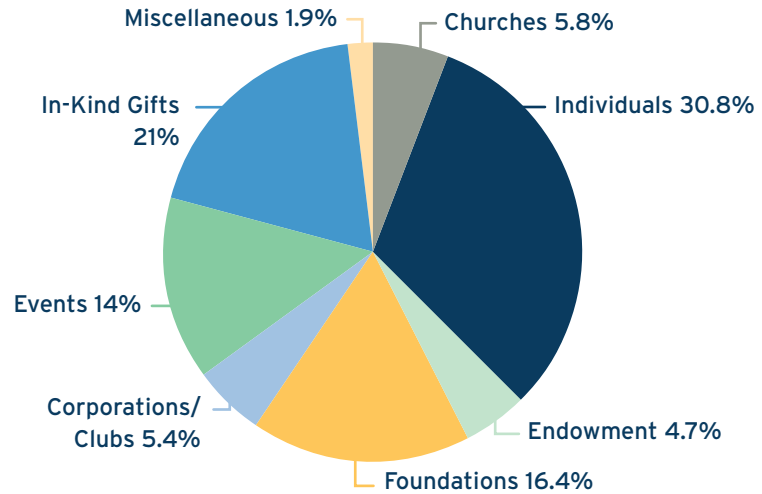
Since 1980, the unwavering commitment of CCSC's volunteer force and supporters has ensured the viability of CCSC's mission to help alleviate the effects of poverty in Houston.



In 2024, **1,666** volunteers contributed **30,663** hours to CCSC for an estimated value of **\$979,384** in donated hours; **435** of those volunteers were involved in ongoing weekly or monthly roles.

CCSC donors and partners contributed generous funds and in-kind contributions in 2024 enabling us to help meet the widespread need in our community. We are deeply grateful for our church partners, volunteers, donors and community partners who make the work of CCSC possible.

## 2024 Funding Sources



### AN INVESTMENT YOU CAN TRUST

Charity Navigator and Candid recognize CCSC as a top charity committed to fiscal responsibility, accountability and transparency.



### Christian Community Service Center

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Mailing Address: P.O. Box 27924 Houston, TX 77227